

Abstract

Special Needs of Hearing Impaired Broadcast Consumers

(Lecture)

Hannah Baumgartner (*OFFIS-Institute for Information Technology*),
Arne Schulz (*OFFIS-Institute for Information Technology*),
Andreas Hein (*Carl von Ossietzky-University Oldenburg*),
Tobias Herzke (*HoerTech GmbH*),
Wolfgang Hoeg (*Audio Consultant*)

Modern audio design decisions lead to high dynamic and effectful soundscapes. But sensorineural hearing loss often results in a changed loudness perception and a smaller perceivable dynamic range. To compensate sensorineural hearing loss it is necessary to fit an individually aligned programme signal according to the listener's need, for instance a frequency dependent compressive gain, which may be realised either or both at the studio or the reception side. The contribution firstly focuses on a possible realisation at the reception side: an individual supportive audio signal processing - an easy to use interactive wizard concept, that enables hearing impaired persons to adapt the dynamics of broadcast audio signals frequency dependently to their hearing loss. Accompanying user studies indicate a preference for the fitted signal, an improvement of speech intelligibility and a reduction of disturbing loudness leaps. Secondly, some more measures to improve the audibility of audio programmes for the hearing impaired, well fitted to the international requirements on 'accessibility' (Barrierefreiheit), are discussed.

Special Needs of Hearing Impaired Broadcast Consumers

Overview

- ▶ Hearing Loss and Consequences
- ▶ **iSASP** (HB) - individual **S**upportive **A**udio **S**ignal **P**rocessing
- ▶ **iSRAP** (WH) - integrated **S**ource and **R**eceiver related **A**udio **P**rocessing
- ▶ Conclusions

By

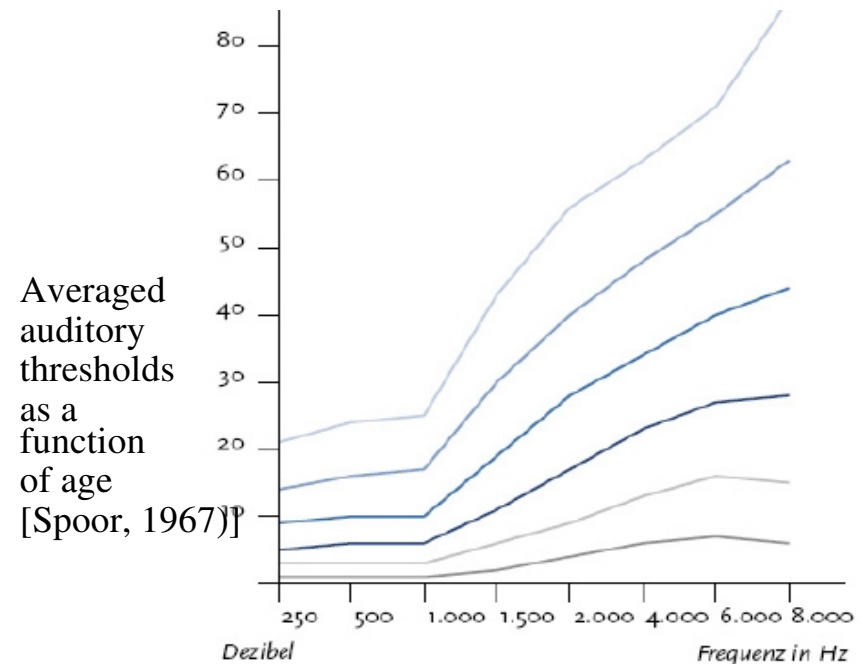
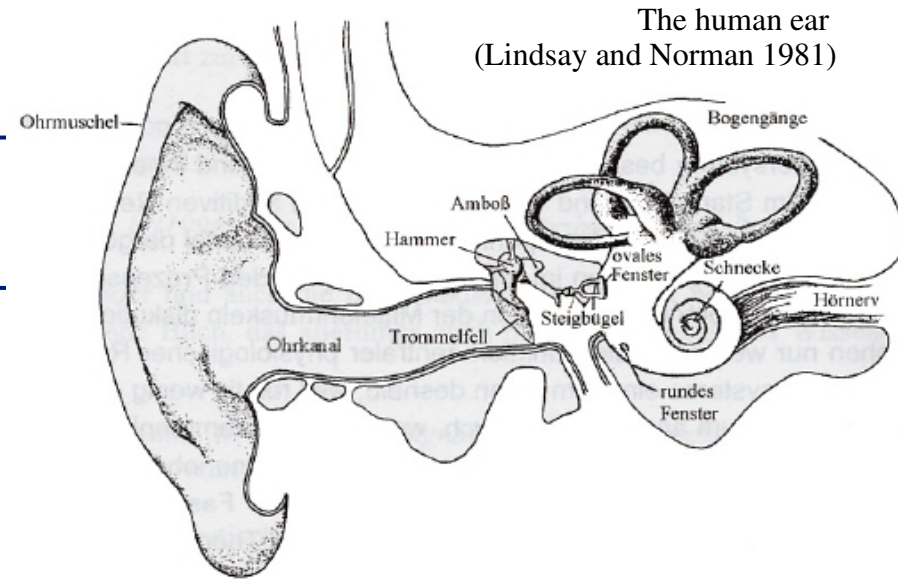
Hannah Baumgartner
(OFFIS, Oldenburg)

Wolfgang Hoeg
(Audio Consultant, Berlin)

et al.

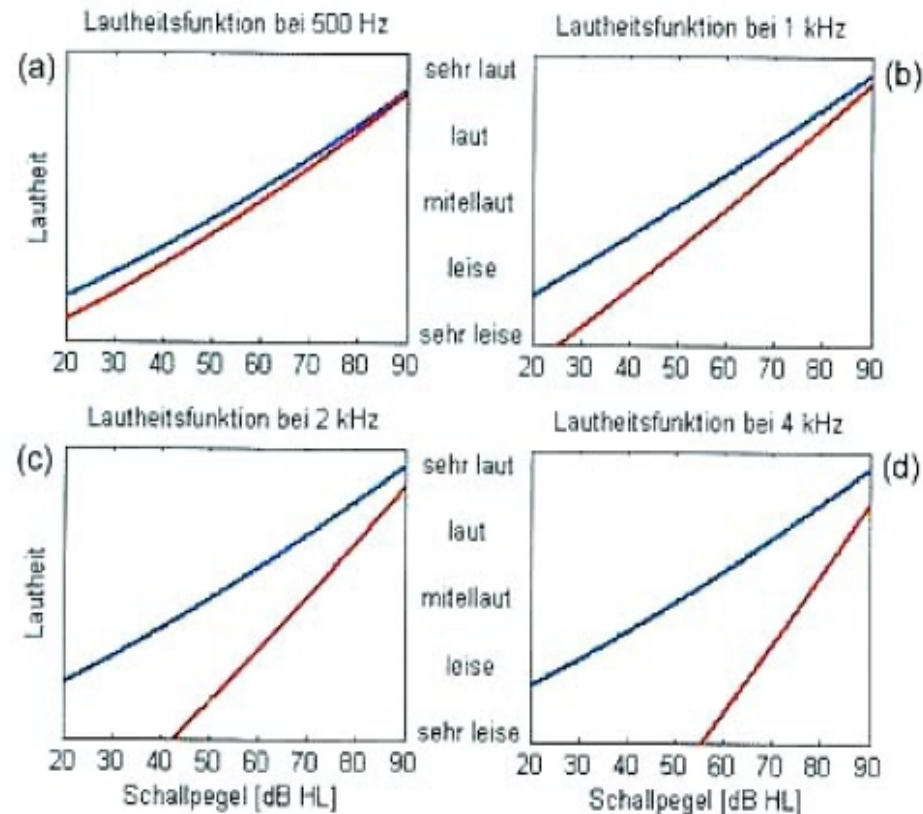
Hearing Loss (HL)

- ▶ Outer and middle ear
 - ▶ conductive HL
- ▶ Inner ear
 - ▶ sensorineural HL
 - ▶ changed loudness perception
 - ▶ reduced frequency resolution
- ▶ Presbyakusis
 - ▶ Hearing impairment caused by ageing



Loudness and Recruitment

- ▶ Loudness – individual sound reception quantity
- ▶ Scope of loudness curve
 - ▶ subjective loudness as a function of
 - ▶ level
 - ▶ frequency and bandwidth
 - ▶ duration
 - ▶ differences between normal hearing and hearing impaired subjects
 - ▶ recruitment = reduced dynamic range
 - ▶ changed loudness perception
 - ▶ frequency dependent



Perceived loudness as a function of input level for the frequencies 500Hz, and 1, 2 and 4kHz. For reference, the blue lines indicate loudness reception of normal hearing subjects [Schaub, 2005]

Loudness is subjective

- ▶ **Between Listeners Tolerance (BLV)**
 - ▶ subjective loudness reception is dependent on
 - ▶ Sound Pressure Level
 - ▶ Frequency contents
 - ▶ Duration
- ▶ **Within Listening Variability (WLV)**
 - ▶ loudness reception of one person is only consistent to some extent and depends on
 - ▶ Time of the day and her mood
 - ▶ Degree of attention
 - ▶ Listening conditions
- ▶ **Dynamic Range Tolerance (DRT)**
 - ▶ defined as a preferred average window with a certain peak level headroom above it

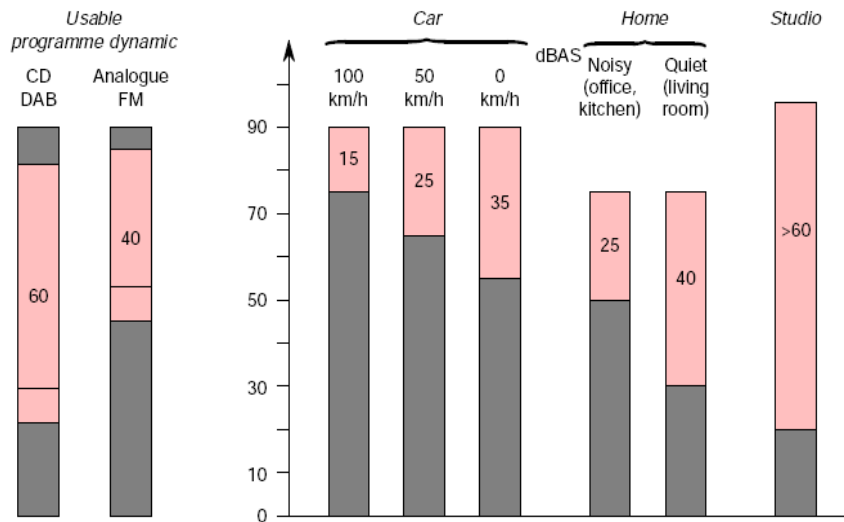
From Lund, T.
Inter-Programm Level Jumps in Broadcast,
BroadcastAsia 2008

DRT depends on „Where?“

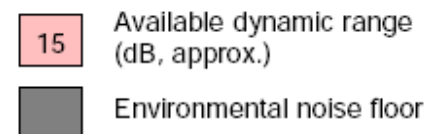
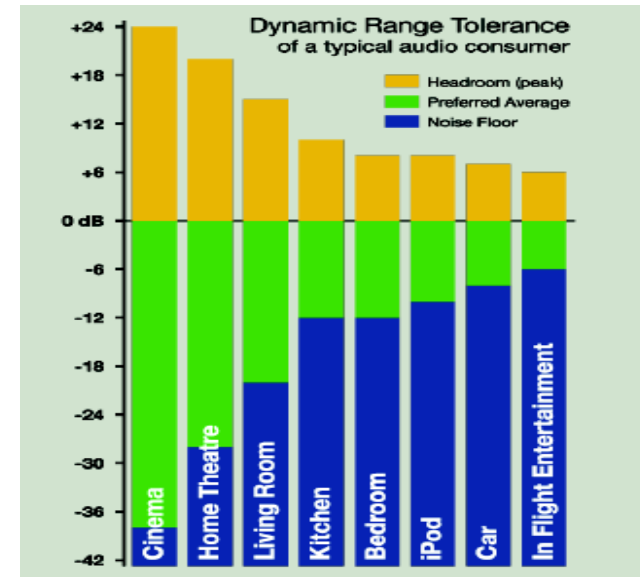
- ▶ Consumers prefer low loudness variation under some listening conditions

From Lund, T., *Inter-programm Level Jumps in Broadcast*, BroadcastAsia 2008

- ▶ Available dynamic range on the consumer's side depends on acoustic environment

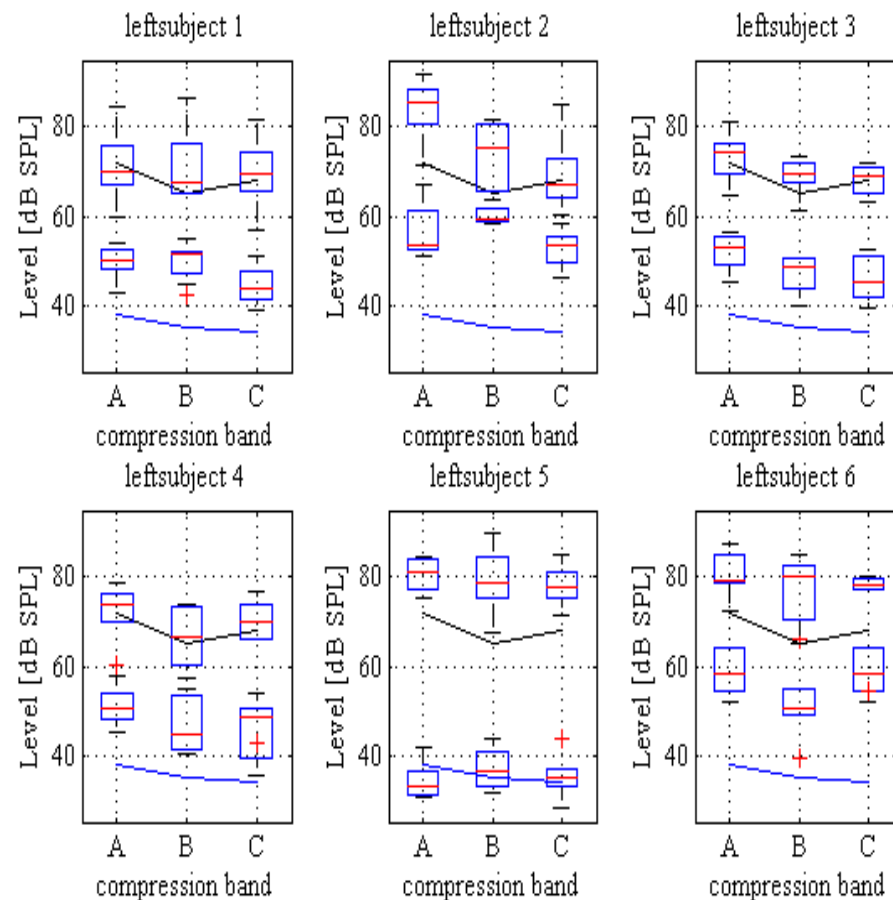


From Hoeg, W. *Dynamic Range Control and Music/Speech Control in DAB*, 1994 (based on Wagner, K.)



DRT depends on Hearing Loss

- ▶ Changed loudness perception
 - ▶ **Wanted:** higher listening level, lower dynamics
- ▶ Reduced speech intelligibility and extremely reduced speech intelligibility in noise
 - ▶ **Wanted:** Higher SNR
- ▶ Lost frequencies (mild, moderate, severe HL)
 - ▶ **Wanted:** frequency dependent, individual adaptable dynamic range

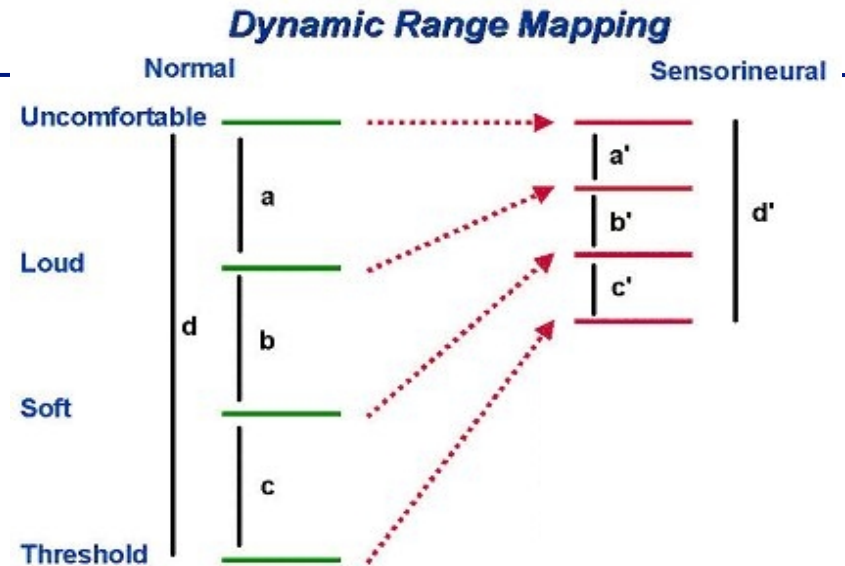


Results of Low and High thresholds for 6 hearing impaired subjects, meterd by test and re-test over three following test days. The blue and black lines indicate the reference values of normal hearing subjects.

iSASP: Scope

- ▶ **General:**
Fitting a transfer function to the individual needs of hearing impaired users
 - ▶ easily to use
 - ▶ intuitive wizard
 - ▶ no audiogram
 - ▶ realistic broadcast
 - ▶ duration below 10 min

- ▶ **Goal:**
Improving speech intelligibility



- ▶ **Dynamic Range Mapping**
mapping of the original dynamics to the individually reduced dynamics of the hearing impaired

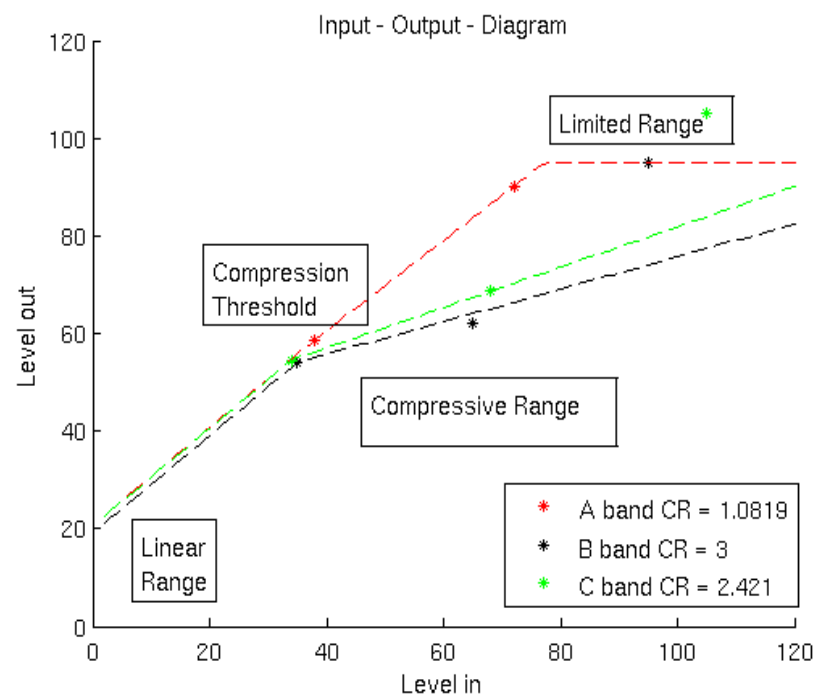
iSASP: The Fitted Parameters

媮 Compression Threshold CT

媮 Compression Ratio CR

媮 Linear Gain

Example of an in-out diagram. For computation of CR, scope of the straight line within compression range is reciprocal of CR. The Linear Gain is computed by difference between reference Low levels and individual Low levels.



iSASP: The Fitted Parameters

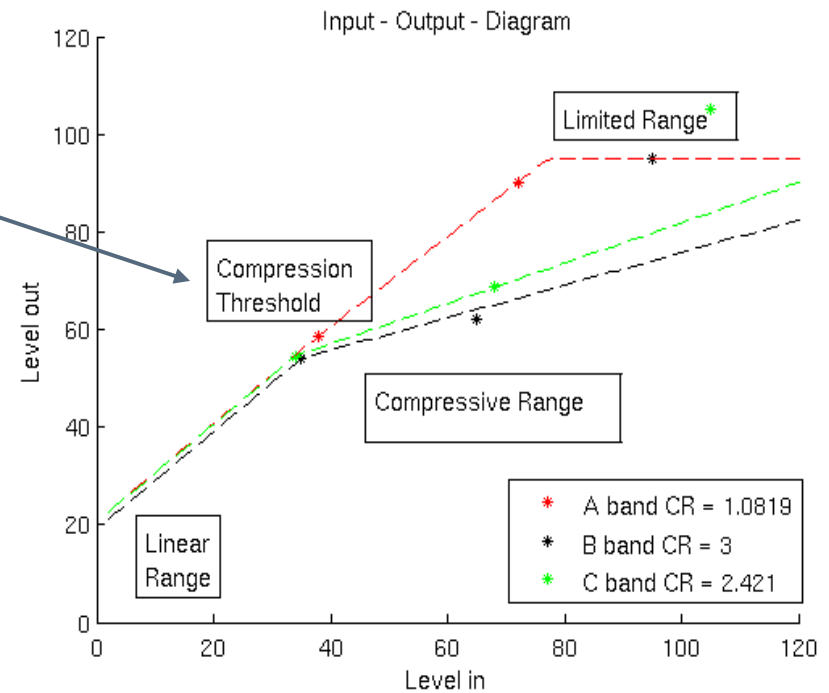
媮 Compression Threshold CT

媮 Compression Ratio CR

媮 Linear Gain

CT:

Low(NH) = CompThresholdin
 Low(HI) = CompThresholdout



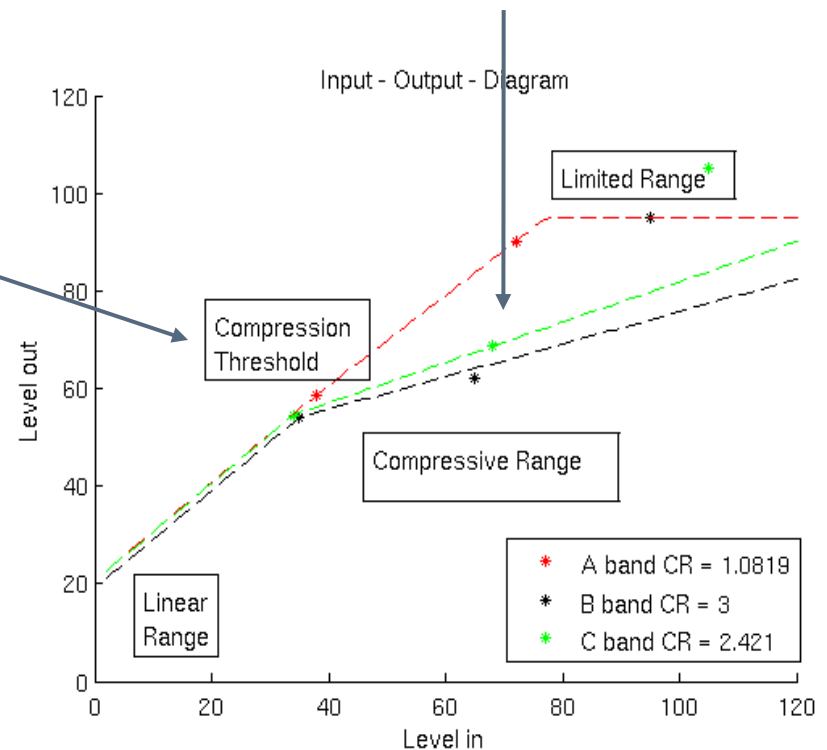
iSASP: The Fitted Parameters

- 媮 Compression Threshold CT
- 媮 Compression Ratio CR
- 媮 Linear Gain

CT:

Low(NH) = CompThresholdin
 Low(HI) = CompThresholdout

CR:
 $CR = 1/m = \frac{[High(HI) - Low(HI)]}{(High(NH) - Low(NH))}$



iSASP: The Fitted Parameters

媮 Compression Threshold CT

媮 Compression Ratio CR

媮 Linear Gain

CT:

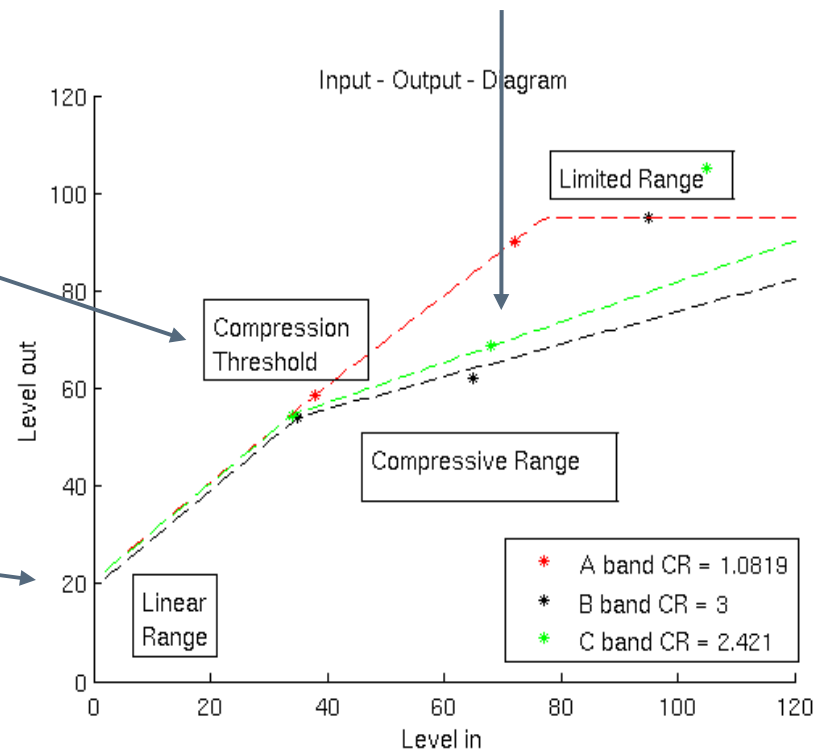
Low(NH) = CompThresholdin
Low(HI) = CompThresholdout

Linear Gain:

LinGain = $\Delta\text{Low} =$
= Low(HI) - Low(NH)

CR:

$$\text{CR} = 1/m = \frac{[\text{High}(\text{HI}) - \text{Low}(\text{HI})]}{(\text{High}(\text{NH}) - \text{Low}(\text{NH}))}$$



iSASP: Pragmatic approach - the Fitting Procedure

- ▶ First fittings performed in the anechoic rooms of *HörTech* laboratories
 - ▶ Metering of **LOW** and **HIGH thresholds** in the compression bands
 - ▶ Calculation of a **interim compression parameter set**
 - ▶ Adjustment of **Panorama** and **Sound Weighting** settings



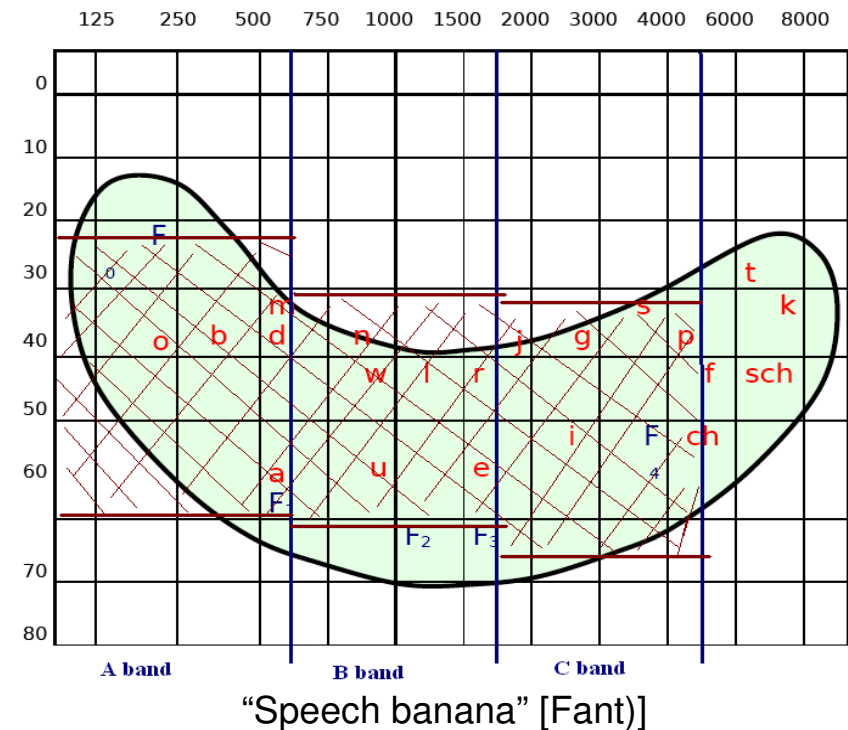
iSASP: Reference measurements with normal hearing subjects

- ▶ Fitting with real time broadcast material (news)
- ▶ Reference thresholds of normal hearing subjects fits well to “speech banana” [Fant]

band	LOW		HIGH	
	dB SPL / HL	dB SPL / HL	dB SPL / HL	dB SPL / HL
A	38	26	72	60
B	35	31	65	61
C	34	32	68	66

dB SPL / HL dB SPL / HL

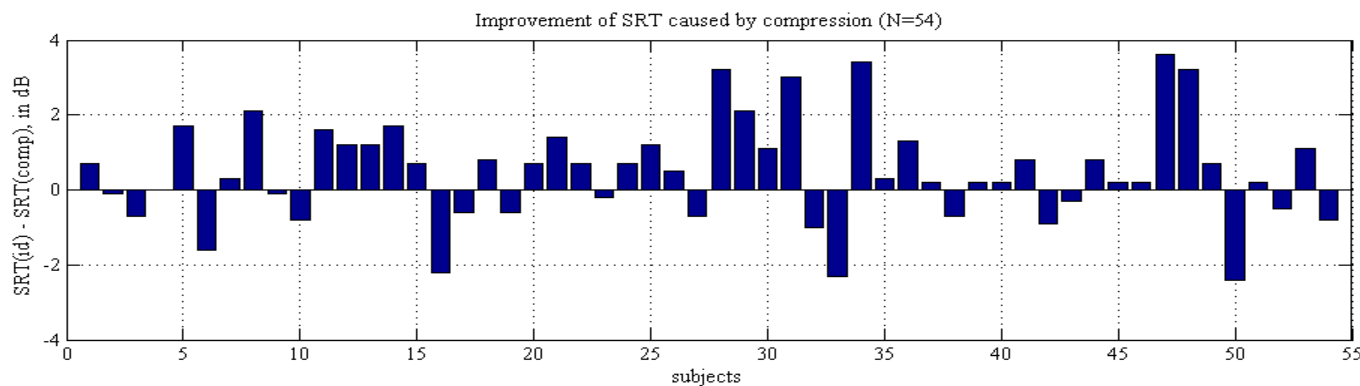
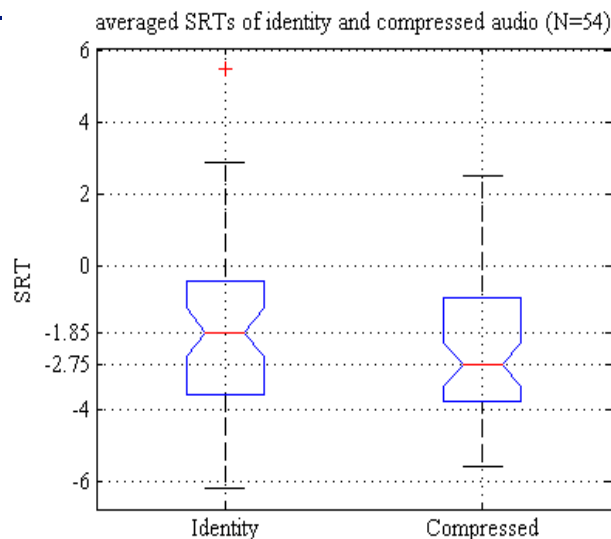
Reference low and high thresholds,
measured with ten normal hearing subjects



iSASP: Speech Intelligibility Test (N=42)

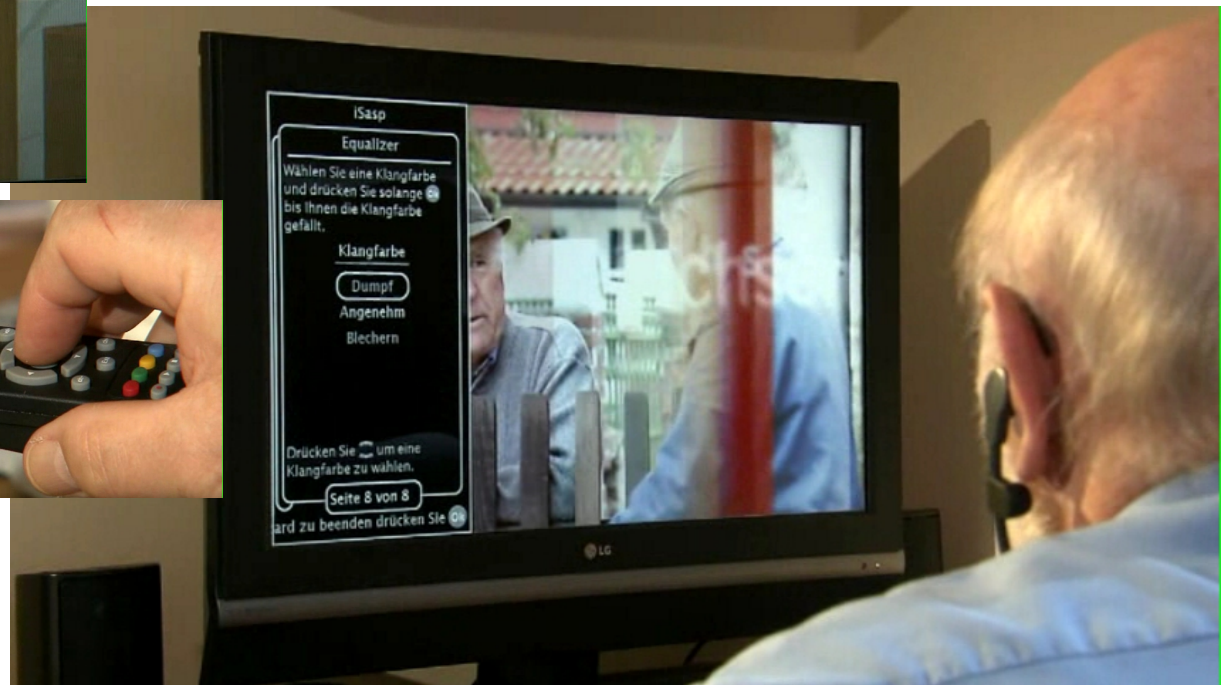
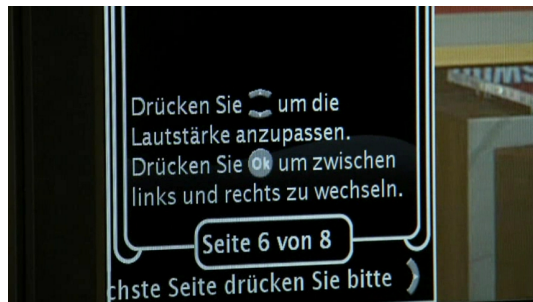
Evaluation

- ▶ in the whole: 54 parameter sets with 42 hearing impaired subjects
- ▶ with mild to moderate hearing loss
- ▶ aged between 16 and 73 years
 - ▶ July 2008 (N=11)
 - ▶ December 2008 (N=15)
 - ▶ January 2009 (N=10)
 - ▶ June 2009 (three appointments with N=6)



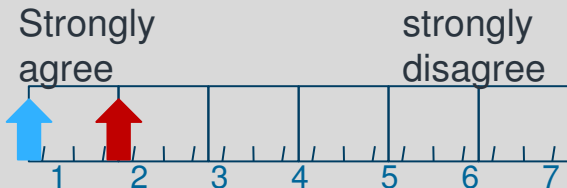

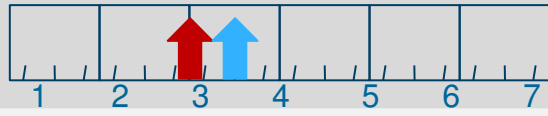
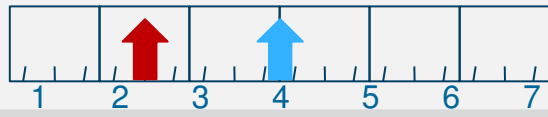
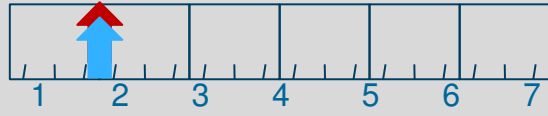
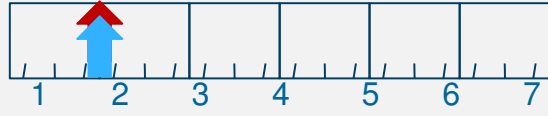
processing
Distribution of Speech Recognition Threshold (SRT), measured with *Oldenburger Satztest*. Fig above, left: metered for identity uncompressed signal; right: SRT for speech, compressed with the self-fitted parameters. Fig. left: Improvement caused by compression for single subjects.

iSASP: Final Evaluation (N=20) in the IDEAAL Showroom



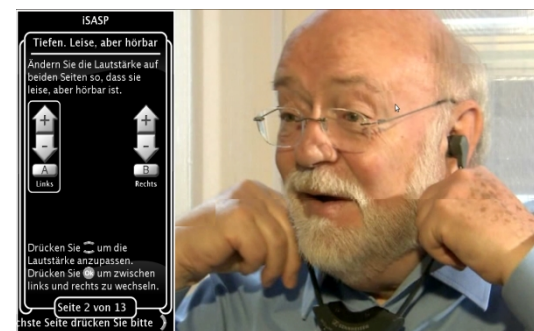
iSASP: Final Evaluation (N=15) in the IDEAAL Showroom

Mild Mod/Sev

	Strongly agree	strongly disagree	
媮 When using iSASP, I immediately noticed that the TV sound changed			HL 1,0 2,0
媮 When using iSASP, I understood people who were speaking better			2,0 2,0
媮 When using iSASP, I liked the TV sound better			3,5 3,0
媮 When using iSASP, watching the TV program was less tiring			4,0 2,5
媮 Overall, I found the iSASP useful			2,0 2,0
媮 It would be nice to have iSASP at home			2,0 2,0

iSASP: First Conclusion

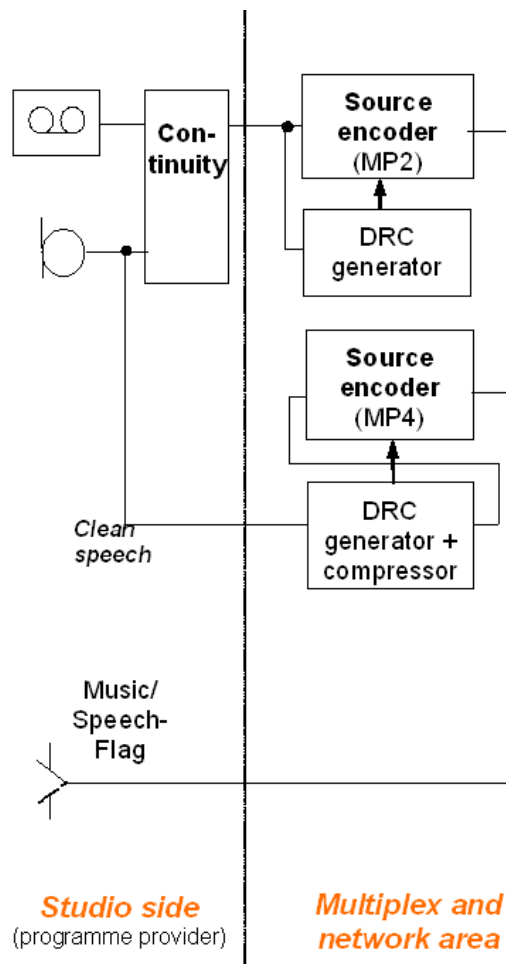
- ▶ First Fit works
 - ▶ easy to use and intuitiv wizard
 - ▶ improving speech intelligibility
- ▶ Good acceptance of sound quality and fitting procedure
- ▶ Research on further possibilities on the producer's side
 - ▶ Metadata
 - ▶ Frequency dependent loudness normalisation
- ▶ WANTED: Influence of hearing impaired's interests on loudness discussion



▶ **iSRAP: integrated Source and Receiver related Audio Processing**

- ▶ Combines measures at the studio side (realised by the programme provider), at the multiplex and network area (operated by the service provider), and at the receiving side (individual settings by the hearing impaired customer)
- ▶ Target: to improve the audibility of radio and tv programmes, in particular the speech part
- ▶ Uses existing features as standardised with the MPEG-2 or MPEG-4 audio coding systems
- ▶ Can be used with DAB, DAB+, DVB or IT transmission

iSRAP: The studio side

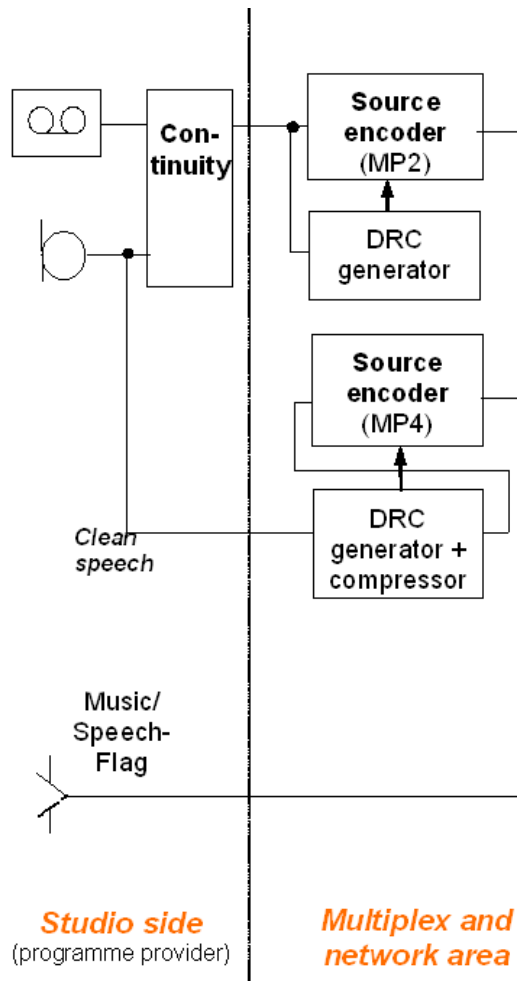


Some smaller additional tasks of the programme provider will be necessary, such as ...

- ▶ Use of existing or generate new metadata to identify programme content and its dynamics, e.g. Dynamic Range Control (DRC) data and Music/Speech flag
- ▶ To extract or to separately produce of a „clean speech“ track, with appropriate SNR and related filtering measures and dynamic compression

From
Hoeg/Lauterbach (Eds.): Digital Audio Broadcasting Principles & Applications of DAB, DAB+ and DMB. Chapt. 3.7 John Wiley & Sons, Ltd., Third Edition (2009)

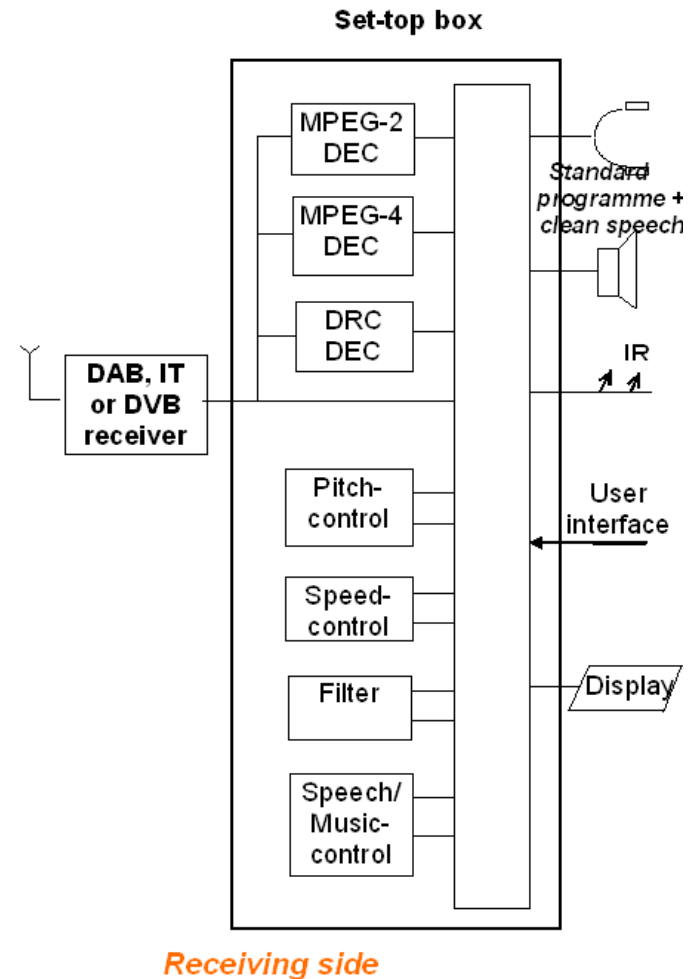
iSRAP: The multiplex and network area



- ▶ To transmit the mentioned multiplex via the existing DAB, DAB+, DMB, DVB or IP (Internet) channels
- ▶ To indicate the availability of such service to the customer, i.e. the hearing impaired listeners
- ▶ To insert and to transmit those metadata and/or additional audio bit-streams in parallel to the main audio service, with less additional bit-rate (probably by using the so-called MPEG multi-lingual channels)

iSRAP: The receiving end

- ▶ Need of a special equipped receiver or set-top box (DAB, DVB) or Media player plug-in (IP-TV/Radio) to match the received programme signal to the individual needs of the customer, such as dynamic range (use of DRC), frequency range etc.
- ▶ Use of additional MPEG-4 features, like Pitch-control or Speed-control
- ▶ Create an appropriate mix of the processed clean speech with the common programme signal
- ▶ Probably to align those measures to the characteristics of the hearing aids used by the customer

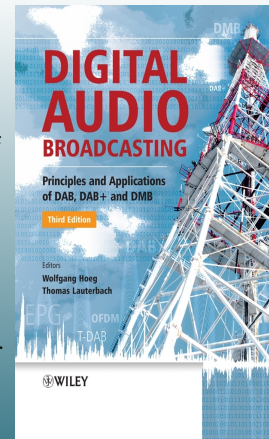


Conclusions

- ▶ Hearing Impairness is growing in wide ranges of human population, not only with elder people
- ▶ Therefor it is strongly needed for the future to provide comfortable solutions to support audibility and speech intelligibility of radio and tv programmes
- ▶ iSASP and iSRAP systems meet the requirements on e-Accessible Information Society (Barrierefreie Informationsgesellschaft)
- ▶ Further investigations / developments are needed as concerted actions of research and development, receiver industry, programm providers and involvement by parties affected.

Key features of the book:

- Contents were significantly updated from earlier editions
- Covers latest standards of the DAB system family (DAB, DAB+ & DMB)
- Section included on *Broadcasting for the Hearing Impaired* featuring the **ISRAP** system facilities
- “Must-have” handbook for engineers, developers and other professionals in digital broadcast systems



Thank you for listening!

<http://www.hearing-at-home.eu>

<http://www.audiotechnologie.eu>

The authors would like to thank EU project Hearing at Home FP6-2005-IST-6 for the financial support to carry out the studies.

Literature

- ▶ Streppel, M.; Walger, M.; et al. (2006): Hörstörung und Tinnitus. - Berlin: Robert Koch-Institut (Gesundheitsberichterstattung des Bundes; 29).
- ▶ Tesch-Römer, C. (2001): Schwerhörigkeit im Alter. Balastung, Bewältigung, Rehabilitation. Median-Verlag von Kilisch-Horn.
- ▶ Schaub, A. (2005): Digitale Hörgeräte – Was steckt dahinter? Median-Verlag von Kilisch-Horn.
- ▶ Kießling, J.; Kollmeier, B.; Diller, G. (1997): Versorgung und Rehabilitation mit Hörgeräten. Thieme Verlag. Stuttgart.
- ▶ Spoor, A. (1967). Presbycusis values in relation to noise induced hearing loss. *Ind Audiol*, 6, 48-57.
- ▶ Lund, T. (2008): Inter-Programm Level Jumps in Broadcast, BroadcastAsia 2008
- ▶ Baumgartner, H. et al. (2009): Interactive Fitting-Wizard in a Home. NAG/DAGA 2009, Rotterdam
- ▶ Baumgartner, H. et al. (2009): A fitting method for headphones to compensate individual hearing impairments. *Pervasive Computing Technologies for Healthcare, 2009. PervasiveHealth 2009. 3rd International Conference on, London, UK, IEEE CNF*
- ▶ Hoeg, W. et al. (1994): Dynamic Range Control (DRC) and Music/Speech Control (MSC): programme-associated data services for DAB. *EBU Techn. Review*, 261
- ▶ Wagener K. et al. (1999): Entwicklung und Evaluation eines Satztests für die deutsche Sprache i-iii: Design, Optimierung und Evaluation des Oldenburger Satztests. *Zeitschrift für Audiologie*, 38(1-3).